System Monitoring for Windows & Linux Platforms

Datanational's expert and dedicated managed services team works hard 24/7 to make sure you have plenty of time available not worrying about your x86/x64 systems. Our nightly monitoring and systems management delivers increased uptime, greater system availability and reduces the total cost of operation to systems installed on client sites around the globe or hosted in AWS or Azure Cloud.

Under a typical scope of engagement, Datanational will be providing monitoring software licensing and setting up active system monitoring of the client Windows & Linux Servers in order to proactively manage server health and receive notifications of systems operating outside of desired measures. Datanational's monitoring systems implementation will monitor for disk capacity, communication and connectivity issues. Our Managed Services Monitoring Staff will notify a Datanational x86/x64 technical team member of critical system messages generated by the monitoring system requiring attention and management.

Datanational provides 24/7 System Monitoring Services, including:

- Automated Remote System Monitoring & Notification
- Notification monitoring by Datanational Managed Services Personnel
- Backup monitoring of remote to disk backups
- Communications Monitoring
- Communication Traces and Problem Identification/Resolution
- Creation of problem tickets in the Datanational Help Desk System
- 24/7 Notifications to named client contacts of critical system conditions

In addition to System Monitoring, Datanational offers System Management, Hosting and Support around the clock. Our expert staff is on duty 7x24x365. We are committed to keeping systems up and running and deliver enterprise class service through a best in class support structure with our dedicated team.